

TERMS AND CONDITIONS / TOUR CONTRACT




TOUR PRICE: Based on tariffs and currency exchange rates in effect on 6/7/2023 and subject to change without notice should there be a revision in rates prior to departure of tour. The tour price is based on a minimum of 36 passengers. Should there be fewer, there could be a surcharge.

ACCOMMODATIONS: In first class hotels or better, based on double or triple occupancy with private facilities. Single-room supplement is \$99 per night and based on availability. Requests for a roommate are assigned on a first-come, first-served basis and are not guaranteed. The single-room supplement will be assessed if a roommate is not available when the group is finalized.

MEALS: Ten full hot breakfasts and seven dinners throughout the basic tour (continental breakfasts in hotels only where full breakfasts are not available). Extra charge for beverage not included in the menu of the day.

TIPS AND TAXES: Those normally appearing on hotel and restaurant bills as "service" are included. **Airport fees, departure taxes, and fuel surcharges are estimated on the original invoice and adjusted at the time of ticketing.**

SIGHTSEEING: By modern motorcoach, including services of English-speaking guides and entrance fees to places included in the itinerary. Masses at churches indicated are subject to availability.

NOT INCLUDED:  Airport fees, departure taxes and fuel surcharges (est. - \$599);  tips to guides, drivers and meal servers (\$161.25); and  optional travel protection. A travel protection flyer will be provided with more information. Also not included: airline baggage fees, luggage handlers, passport and visa fees, laundry, wines, liquors, meals not included in the itinerary, sightseeing or services other than those specifically mentioned and items of a personal nature.

NOTE: Due to limited storage space on motor coaches, Pentecost Tours entitles each passenger to one checked bag and one carry-on bag that meets airline "size/weight" allowances. Baggage fees, overweight baggage charges, and fees for additional bags fall under the responsibility of the passenger. Be aware, while you may agree to pay fees for additional luggage, there may not be room on the motor coach.

ASSISTANCE: Pilgrims who require personal assistance must be accompanied by a paying passenger who will provide that assistance.

DEPOSIT AND CANCELLATION: A deposit of \$500 per person is required to secure reservations, which sum will be applied to the price of the tour, with the **balance to be paid in full no later than 1/14/2024.** Payment of remaining balance received after 1/14/2024 will incur a \$50 penalty and/or a delay in your final travel documents. Reservations made within 92 days of departure may be subject to a late charge.

▶ **[PENALTY PHASE ONE]** In the event of cancellation, refund will be made up to 12/17/2023 with a \$100 administrative fee plus any airline cancellation penalties.

▶ **[PENALTY PHASE TWO]** From 12/17/2023 to 1/14/2024 the cancellation penalty is \$500 plus any airline cancellation penalties.

▶ **[PENALTY PHASE THREE]** If cancellation is received after 1/14/2024 refund will be subject to a minimum 40% cancellation fee plus any airline cancellation penalties, or an amount equal to expenses to the tour operator, whichever is greater.

▶ There will be no refund for cancellations within 65 days of departure.

Credit card processing fees are non-refundable and always the responsibility of the passenger. Cancellation must be in writing and the effective date will be the date that Pentecost Tours, Inc. receives it. In the event 15 passengers do not book the tour within 120 days of departure, the agent reserves the right to cancel the tour. If the entire tour is cancelled by Pentecost Tours, Inc., you are entitled to a full refund.

NOTE: Any change request/alterations to the group flight itinerary, requests for airline deviations and/or added domestic flights, automatically advances into the next penalty level or the current level, whichever is greater. Once the change request/alteration is made, those arrangements are final and can NOT be changed back to the group arrangement.

AIR TRANSPORTATION: Round trip Chicago/Venice and Rome/Chicago on economy class jet via Swiss Air lines or any other IATA member. Based on 6-day minimum/21-day maximum advanced purchase fare, subject to participation of ten persons on entire flight itinerary. If air/tour cancellation is effected by passenger after 1/14/2024, or after air tickets are written, whichever comes first, 100% of airfare will be forfeited by passenger in addition to the penalties mentioned above. All airfares are subject to government approval and change without notice.

TRAVEL PROTECTION: Travel Protection is NOT included in the tour price. We suggest that all participants purchase a plan to help protect you and your trip investment. Plans can provide benefits such as Trip Cancellation, Trip Interruption, Emergency Medical and Emergency Evacuation/Repatriation, Trip Delay, Baggage Delay and more. You will be mailed a travel protection flyer along with an enrollment and waiver form. Full terms and details of a travel insurance plan, including limitations and exclusions can be found in the travel insurance plan policy or description for coverage. Please note that Medicare does not provide coverage outside of the United States. Check with your own insurance provider to determine whether or not you are covered outside of the U.S.

RESPONSIBILITY AND LIABILITY: Land arrangements including surface transportation: Pentecost Tours, Inc., and the participating Tour Operators operate the land tours offered under this program only as agents of the railroads, car rental contractors, steamship lines, hotels, bus operators, sightseeing contractors and others that provide the actual land arrangements and are not liable for any act, omission, delay, injury, loss, damage or non-performance occurring in connection with these land arrangements. Swiss Air lines and other IATA carriers, steamship lines and other transportation companies whose services are featured in these tours are not to be held responsible for any act, omission or event during the time passengers are not on board their conveyance. The passage contract in use by these companies when issued shall constitute the sole contract between the companies and the purchaser of these tours and/or passage.

TRAVEL REQUIREMENTS: In response to world health initiatives, many countries and airlines are implementing travel requirements that can include, but are not limited to: masks, testing, vaccines, specific documentations, etc. These requirements are the responsibility of each passenger. Passengers must have a valid, working email.

MISCELLANEOUS FEES: All changes must be in writing and may incur a per-person charge for each revision. Deposits received within 92 days of departure may incur a late registration fee.

LAND ARRANGEMENTS: The tour operator reserves the right to change the itinerary because of emergencies or extenuating circumstances beyond our control.

ERRORS: The Pentecost Tours staff does its best to provide you with accurate billing, brochures, etc. However, in the event of computer error, verbal or written human errors, we reserve the right to invoice, re-invoice, or forward corrected materials.



Northern Italy

April 15-26, 2024

Explore the traditions of our faith in beautiful churches & shrines in Northern and Central Italy on a 12-day pilgrimage with **Most Reverend Donald Hying** Bishop of Madison, Wisconsin



Tour 40415

\$4,174 + \$599*
Early registration price per person from Chicago if deposit is paid by 1-6-24

Base price \$4,274 + \$599* after 1-6-24

**Estimated Airline Taxes & Fuel Surcharges are subject to increase/decrease at ticketing*

Tour 40415

Travel Arrangements by:



Pentecost Tours, Inc.
PO Box 280, Batesville, IN 47006
(812) 933-0730 / (800) 713-9800
FAX (812) 934-5714

travel@pentecosttours.com
www.pentecosttours.com

Hours: Monday-Friday, 9 AM - 5 PM E.S.T.

MASS WILL BE CELEBRATED DAILY

Day 1: Monday, April 15, 2024, USA / VENICE

Today we depart the United States for our overnight flight to Venice. Meals are served on board.

Day 2: Tuesday 4/16, VENICE

Upon our arrival in Venice, we have an **orientation tour** of the charming city. Venice is built on 118 tiny islands, criss-crossed by 160 canals, and linked by 400 footbridges. We make our way to the **Church of San Marco** where we have time to pray and **browse St. Mark's Square**. We proceed to Venice Mestre to check in at our hotel for a welcome dinner and overnight. [B,D]

Day 3: Wednesday 4/17, VENICE

After Mass, **today is free** to explore independently. Suggestions include:

- Take a water taxi to and between the three islands in the Venetian lagoon. ●Murano, known for its beautiful glassworks, is the first island. Demonstrations by master craftsmen can be observed and their creations can be purchased in island shops. ●Burano, famous for its artisan lace, exhibits and sells treasures of the trade in the Lace Museum and in boutiques. Burano's 15th-century leaning bell tower, part of San Martino Church, attracts tourists as does Via Galuppi, the island's main street. The colorful hues on homes and the canal are a popular focus for local and visiting artists. ●The third island, Torcello, draws tourists to see the incredible mosaics within the 7th-century Cathedral of Santa Maria Dell'Assunta. This ancient island is unique as it is primarily a nature reserve, accessible only by walk paths.
- Experience a gondola ride and weave through the canals. Note: standard ride is 40 minutes. Fares are higher at night. Gondolas will hold six people so standard fares can be divided. Most gondoliers speak some English. Different views of Venice can be seen on quiet, back canals where you won't be bumper to bumper. If you opt for a back canal, walk a few blocks off the main street (away from San Marco). If you are more interested in the tourist route, you will want to be on the Grand Canal.
- Venice is home to the world-famous opera house, Teatro La Fenice, one of the most renowned landmarks in Italian theatre. Daily tours of Teatro La Fenice are available. Art enthusiasts may want to visit the Guggenheim, a modern art museum on the Grand Canal.

This evening, join new friends or enjoy a private sampling of authentic northern Italian cuisine as **dinner is on your own**. Overnight in Venice Mestre. [B]



Day 4: Thursday 4/18, VENICE / FLORENCE

We depart Venice this morning and proceed to beautiful Florence. Upon our arrival, we visit the **Accademia** to see the original statue of "David". Then, nearby is the **Basilica della Santissima Annunziata**, Renaissance-style, minor basilica. We visit this beautiful and highly venerated Marian Shrine. Our day concludes as we check in at our hotel for dinner and overnight. [B,D]

Day 5: Friday 4/19, FLORENCE



Today begins with a panoramic view from the **Piazza Michelangelo**. From there, we visit the **Cathedral of Santa Maria del Fiore** and view **the Baptistery and Campanile (bell tower)**. The Cathedral is the fourth largest church in Europe and the tallest building in present day Florence. Especially notable are the Baptistery's gilded bronze doors, which were done by Ghiberti in 1401. From there, we visit the historical and present day center of Florentine activity, the **Palazzo Vecchio** ("old palace") and the **Piazza della Signoria**. The Piazza is a popular area for people to stroll and gather; in the past it has served as a place of public meeting and even execution. There are many statues found in the vicinity - some are originals and some are copies, like David (the original is housed in the Academy of Fine Arts). We will make our way to Santa Croce area where the **remainder of the day is free** to explore on our own. Suggestions include:

- Opera Del Duomo Museum, home of a Michelangelo Pietà and the Mary Magdalene of Donatello. Or, the Uffizi Gallery, one of the most renowned houses of art in all of Italy.
 - Galilei Science Museum if science is your niche.
 - The Santa Croce leather school you can view a demonstration by their talented master craftsmen.
 - View frescoes by Fra Angelico at San Marco's Convent.
- There is so much to see and do in Florence. Therefore, take this evening to grab a quick bite to eat and continue exploring or choose a fine restaurant to enjoy a relaxed sit-down meal. **Dinner is on your own this evening.** [B]

Day 6: Saturday 4/20, FLORENCE / SIENA / ASSISI

We depart Florence and proceed south to Siena to visit the **Basilica of St Dominic**, where we have an opportunity to view the relics of St Catherine, and the **Duomo (cathedral) of Siena**, a remarkable example of Italian Gothic architecture. We enjoy a **guided tour of the city and stop at the Piazza del Campo**. The fan shaped Piazza is home to the barebacked horse race, known as the Palio, and many other important events. We proceed to Assisi to check in at our hotel for dinner and overnight. [B,D]

Day 7: Sunday 4/21, ASSISI

Welcome to beautiful Assisi! This morning, we stop in the lower plains to explore the **Basilica of St Mary of the Angels**, built in 1569 to protect the Portiuncula. The Portiuncula is the church that St Francis and his brothers were given shortly after Pope Innocent III approved of their rule. We also see the statue of St Francis with the live white doves, the thorn-less rose bush and the cave where St Francis prayed in solitude. From there, we visit the **Basilica of St. Clare**, which houses her incorrupt body in a crystal casket in the crypt. Off the main nave of the Basilica is the crucifix from which Christ spoke to St. Francis in San Damiano. St Francis heard a voice say, "Go Francis, repair my church, which is in ruin." Thinking that God was telling him to rebuild San Damiano, Francis renounced worldly goods and began immediately to repair the building. Only later did the saint realize that God had been speaking of His living Church. Then, we will be

escorted by mini coaches to the **church of St Damiano**. Dinner and overnight in Assisi. [B,D]

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Day 8: Monday 4/22, ASSISI / ORVIETO / ROME

As we depart Assisi this morning, we stop first to visit one of Christianity's most revered shrines, the **Basilica of St. Francis**, and see the frescoes depicting events in the life of this gentle saint. Then, our journey continues to **Orvieto** where we stop to explore the tiny city. In 1263 a pious German priest, Peter of Prague, stopped in Bolsena to celebrate Mass on his pilgrimage route to Rome. While a devout practicing-Catholic servant, Peter couldn't erase the skepticism he felt about Christ being present in the consecrated Host. As he uttered the words of Consecration at the altar above St. Christina's tomb, blood began seeping from the consecrated Host. Blood dribbled across his hands onto the altar and corporal leaving Fr. Peter quite stunned and confused. He interrupted Mass requesting to be taken immediately to the tiny neighboring city of Orvieto (just 10 miles away), where the Holy Father, Pope Urban IV, was residing. An investigation was launched and orders were given to retrieve and transport the Host and blood-stained linen to the Orvieto Cathedral where they were, and still are today, reverently enshrined and exhibited. It was this miracle that prompted Pope Urban IV to commission St. Thomas Aquinas to write a special Mass for what was to become our annual Feast of Corpus Christi. We visit the **Cathedral of Orvieto** (location of the shrine) where the Eucharistic Miracle is exhibited. Then, we proceed farther south to Rome to check in at our hotel for dinner and overnight. [B,D]



Day 9: Tuesday 4/23, ROME

Our first stop today is at the **Vatican Museum and the Sistine Chapel** where Michelangelo's restored masterpieces adorn the ceilings and walls. We enjoy a **guided tour and then proceed to the Basilica of St. Peter**. Inside the basilica, we view one of Rome's most recognized works of art, Michelangelo's Pietà and we visit the tombs of our newest saints, Pope St. John Paul II and Pope St. John XXIII. From there, There will be **free time to explore** on your own.

- Just outside the basilica is the Vatican Post Office. Feel free to stop in and purchase postcards and stamps to send to family and friends (bring the addresses). Send one to yourself as a keepsake! Remember, although Vatican City is located with the city limits of Rome it is, in fact, its own state. With 110 acres and fewer than 900 residents, Vatican City State boasts the title of the smallest, international state that is recognized by the rest of the world. Therefore, the stamps will be quite unique. Interesting gifts can also be purchased inside the post office. (Very crowded on day of Papal Audience)
- Adjacent to St. Peter's Square are shops and restaurants.
- The 312-step climb to the "cupola" Dome of St. Peter's Basilica is worth the effort and energy as views from the top are magnificent. An elevator/lift to the roof level is available but from the roof to the top is step by step. There is a nominal fee.

We gather and board the motor coach for a visit to **San Pietro in Vincoli** (St. Peter in Chains), where we see Michelangelo's Moses and the chains that bound Peter. Nearby is the renowned **Colosseum where we make a brief photo stop (outside only)**. Next, we proceed to the **Basilica of St Paul Outside the Walls**, an impressive church which houses the remains of St. Paul under the main altar. Our day concludes as we return to our hotel for dinner and overnight. [B,D]

Day 10: Wednesday 4/24, ROME

This morning, we will be **dropped off at St. Peter's Square. You have two options:**

1. Those who wish to attend the Papal Audience with Our Holy Father, Pope Francis (provided he is home) may listen to the words of His Holiness and receive his blessing with pilgrims from all over the world.
2. You have free time to explore on your own. Suggestions include:
 - Tour the Colosseum or Roman Forum.
 - Visit San Clemente Church, St Alphonsus Liguori, St Peter in Chains or any of the many churches that populate the city.
 - Go see the Pantheon or the Spanish Steps.
 - Visit Piazza Navona (where local artisans display and sell their craft), the Pantheon, or Trevi Fountain (where you can toss a coin in the famous fountain which legend says will assure your return to Rome).

Sample the culinary delights of the Romans at the restaurant of your choice as **dinner is on your own this evening**. Overnight in Rome. [B]

Day 11: Thursday 4/25, ROME

Today we proceed to **St. John Lateran**, the Cathedral church of the Pope. This church was originally built by Constantine when he ended the Christian persecutions. Here we see the Altar that holds the relics of Sts. Peter and Paul. Next to the Basilica is the Baptistry and across the street is the **Sancta Scala** - Holy Stairs, which were transported from Pilate's palace in Jerusalem and on which the Savior climbed before His crucifixion. Those who wish to pray each step on their knees may do so.



ST JOHN LATERAN



ST MARY MAJOR

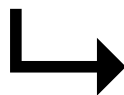
The option to take the side stairs on foot is also available. Then, nearby we visit **St. Mary Major**, where inside the Basilica we view relics of Jesus' manger from Bethlehem. Next, we visit the **Chiesa del Gesù** (Rome's first Jesuit Church, where a 3D fresco adorns the ceiling and aisles are replaced by petite chapels that face the main altar. To the right of the altar, is the a reliquary containing part of the right arm of St. Francis Xavier, one of the founders of the Jesuits). We visit the **catacombs** before our **farewell dinner with wine**. Overnight in Rome. [B,D]

Day 12: Friday, April 26, 2024, ROME / USA

Today we bid farewell to Italy as we transfer to the airport for our return flight to the U.S. Our pilgrimage offers the mind and soul a treasure trove of memories inspired by God's majestic landscape and a world we explore one pilgrimage at a time. [B]

To Register:

Complete the Registration Form and mail your deposit to Pentecost Tours



Or, call (800) 713-9800 or (812) 933-0730 to pay your deposit over the phone with a credit card.

Group Contact:

Pentecost Tours, Inc.
 812.933.0730 / 800.713.9800
 travel@pentecosttours.com

Average high and low temperatures to expect: 48-66°F



REGISTRATION FORM

Enclosed is my/our deposit of \$ _____ (\$500 per person) to reserve _____ seat(s).

Full Name _____

Birthdate: _____ MONTH _____ DAY _____ YEAR

Male Female US Citizen: Y N

Passport Expires: _____ MONTH _____ DAY _____ YEAR

I must apply for or renew passport

Full Name _____

Birthdate: _____ MONTH _____ DAY _____ YEAR

Male Female US Citizen: Y N

Passport Expires: _____ MONTH _____ DAY _____ YEAR

I must apply for or renew passport

Address: _____

City _____ State _____ Zip _____

Home Phone (____) _____

Cell Phone (____) _____

Email _____

- Single room only
- I will need a roommate
- My roommate will be _____

Bishop Hying / ItalyN April 15, 2024 Tour 40415

For office use only: P T PL D W I