

## TERMS AND CONDITIONS / TOUR CONTRACT

**TOUR PRICE:** Based on tariffs and currency exchange rates in effect on 8/16/2018 and subject to change without notice should there be a revision in rates prior to departure of tour. The tour price is based on a minimum of 41 passengers. Should there be fewer, there could be a surcharge.

**ACCOMMODATIONS:** In select first class hotels or better, based on double or triple occupancy with private facilities. Single-room supplement is \$99 per night and based on availability. In Oberammergau we have first class hotels with a category 2 admission ticket. Requests for a roommate are assigned on a first-come, first-served basis and are not guaranteed. The single-room supplement will be assessed if a roommate is not available when the group is finalized.

**MEALS:** Ten full hot breakfasts, one lunch, and eight dinners throughout the basic tour (continental breakfasts in hotels only where full breakfasts are not available). Extra charge for beverage not included in the menu of the day.

**TIPS AND TAXES:** Those normally appearing on hotel and restaurant bills as "service" are included. Airport fees, departure taxes, and fuel surcharges are estimated on the original invoice and adjusted at the time of ticketing.

**SIGHTSEEING:** By modern motorcoach, including services of licensed English-speaking guides and entrance fees to places included in the itinerary. Masses at churches indicated are subject to availability.

NOT INCLUDED: 1: Airport fees, departure taxes and fuel surcharges (est. - \$499); 2: tips to guides and drivers, meal servers and luggage handlers (est. - \$13 per day); and 3: optional travel protection. An amount to cover these items will be added to your original invoice. Also not included: airline baggage fees, passport and visa fees, laundry, wines, liquors, meals not included in the itinerary, sightseeing or services other than those specifically mentioned and items of a personal nature. NOTE: Due to limited storage space on motor coaches, Pentecost Tours entitles each passenger to one checked bag and one carry-on bag that meets airline "size/weight" allowances. Baggage fees, overweight baggage charges, and fees for additional bags fall under the responsibility of the passenger. Be aware, while you may agree to pay fees for additional luggage, there may not be room on the motor coach.

**ASSISTANCE:** Pilgrims who require personal assistance must be accompanied by a paying passenger who will provide that assistance.

**DEPOSIT AND CANCELLATION:** A deposit of \$600 per person is required to secure reservations, which sum will be applied to the price of the tour. An additional \$1,400 is due by 5/1/2019, and an additional \$1,000 is due by 12/1/2019 with the balance to be paid in full no later than 4/19/2020.

Payment of remaining balance received after 4/19/2020 [PENALTY PHASE ONE] will incur a \$100 penalty. Reservations made within 140 days of departure may be subject to a late charge. In the event of cancellation, refund will be made up to 12/1/2018 with a \$300 administrative fee plus any airline cancellation penalties.

▶ From 12/1/2018 to 5/1/2019 [PENALTY PHASE TWO] the cancellation penalty is \$1,500 plus any airline cancellation penalties.

▶If cancellation is received from 5/1/2019 until 60 days to departure [PENALTY PHASE THREE], refund will be subject to a minimum 75% of the tour cost plus any airline cancellation penalties, or an amount equal to expenses to the tour operator, whichever is greater.

There will be no refund for cancellations within 60 days of departure.

Cancellation must be in writing and the effective date will be the date that Pentecost Tours. Inc. receives it. In the event 15

passengers do not book the tour within 365 days of departure, the agent reserves the right to cancel the tour. If the entire tour is cancelled by Pentecost Tours, Inc., you are entitled to a full refund. **NOTE**: Any change request/alterations to the group flight itinerary, requests for airline deviations and/or added domestic flights, automatically accelerates to a minimum PHASE TWO penalty level or the current level whichever is greater. Once the change request/alteration is made, those arrangements are final and can NOT be changed back to the group arrangement.

**AIR TRANSPORTATION:** Round trip Wash Dulles/Milan and Munich/Wash Dulles on economy class jet via Lufthansa or any other IATA member. Based on 6-day minimum/21-day maximum advanced purchase fare, subject to participation of ten persons on entire flight itinerary. If cancellation is effected by passenger after 4/19/2020, or after air tickets are written, whichever comes first, 100% of airfare will be forfeited by passenger in addition to the penalties mentioned above. All airfares are subject to government approval and change without notice.

**TRAVEL PROTECTION:** Travel Protection is NOT included in the tour price. We highly suggest that all participants purchase a plan to help protect your trip and your investment. Plans offer benefits for trip cancellation/interruption, accident & sickness medical expense, emergency evacuation & repatriation, and more. You will be mailed a travel protection brochure along with a waiver form, in the event that you choose to decline coverage. The Plan Document will be provided, upon purchase. Read through this document carefully as it contains full plan and benefit details and exclusions & limitations. Please note that Medicare does not provide coverage outside of the United States. Check with your own insurance provider to determine whether or not you are covered outside of the U.S.

**RESPONSIBILITY AND LIABILITY:** Land arrangements including surface transportation: Pentecost Tours, Inc., and the participating Tour Operators operate the land tours offered under this program only as agents of the railroads, car rental contractors, steamship lines, hotels, bus operators, sightseeing contractors and others that provide the actual land arrangements and are not liable for any act, omission, delay, injury, loss, damage or nonperformance occurring in connection with these land arrangements. Lufthansa and other IATA carriers, steamship lines and other transportation companies whose services are featured in these tours are not to be held responsible for any act, omission or event during the time passengers are not on board their conveyance. The passage contract in use by these companies when issued shall constitute the sole contract between the companies and the purchaser of these tours and/or passage.

**MISCELLANEOUS FEES:** All changes must be in writing and may incur a per-person charge for each revision. Deposits received within 140 days of departure may incur a late registration fee.

**LAND ARRANGEMENTS:** The tour operator reserves the right to change the itinerary because of emergencies or extenuating circumstances beyond our control.

**ERRORS:** The Pentecost Tours staff does its best to provide you with accurate billing, brochures, etc. However, in the event of computer error, verbal or written human errors, we reserve the right to invoice, re-invoice, or forward corrected materials.



Day 1: Sunday, September 6, 2020, USA / MILAN Tour members are welcomed at an international airport for our departing flight to Milan via wide-bodied aircraft, arriving the next day. Meals are served on board.



Day 2: Monday 9/7, MILAN

Upon our arrival in Milan, Italy, we will stop to visit the **Duomo**, located in the heart of the city. This gothic cathedral is one of the largest in the world. Construction began in the 14th century and took over 500 years to complete. The 135 spires on its roof make this cathedral a memorable and extraordinary site. St. Ambrose was a bishop of Milan and in the 4th century became one of the most influential religious figures of his time. He was the first of the four original doctors of the Church. We also visit the **excavation below the church** where it is believed that St. Ambrose baptized St. Augustine once St. Augustine was converted to the faith. Then, we will proceed to our hotel to check in for a welcome dinner and overnight. [D]

Day 3: Tuesday 9/8, MILAN / TURIN / MILAN
Today we take a day trip southwest to Turin, Italy. Upon our

BLESSED arrival, we travel on foot to visit the Cathedral of St. John the Baptist (Cathedral of Turin). This cathedral houses the Shroud of Turin (not available for public viewing) and is the burial place of Turin-native Blessed Pier Giorgio Frassa-ti (1901-1925), avid athlete, benefactor of the poor, and "saint" for our modern world and for young people. In 1981 his remains were discovered to be incorrupt and were transferred from the Frassati family tomb in nearby Pollone to the

BLESSED PIER **GIORGIO** FRASSATI



Cathedral in Turin. Then, we visit the Basilica of Maria Ausiliatrice (Our Lady Help of Christians) where the body of St. John Bosco is kept in a glass reliquary. John Bosco, born 200 years ago in a place not far from Turin, became a priest and developed a great empathy for the problems of young people. He founded the Salesian Congregation at Turin in 1864 and later added the Daughters of Mary Help of Christians to the male congregation. Within a few years, his intensely dedicated effort created a network of world-renowned homes,

academic centers, laboratories and recreation homes in Italy and abroad. St John Bosco is known as the patron saint of apprentices, boys, editors, Mexican youth, laborers, schoolchildren, and young people in general. Next, we visit Piazza San Carlo, Po Street, and Mount of the **Capuchin Monks.** From there, we return to our hotel in Milan for dinner and overnight. **[B,D]** 

Day 4: Wednesday 9/9, MILAN / SIRMIONE Our day begins at Santa Maria delle Grazie to see one

of the key images of western civilization, Leonardo da Vinci's Last Supper. There will be **time for shopping** at the **Galleria Vittorio Emanuele II**. Then, we bid farewell to Milan and make our way to Sirmione, on the southern shore of Lake Garda. We check in at our hotel for dinner and overnight. [B,D]



Day 5: Thursday 9/10, LAKE GARDA
We awaken today to the beauty of lake country and the thriving lake town of **Sirmione**. On a peninsula, Sirmione boasts wonderful lakeside markets, shops, and eateries that make the streets lively and fun. We will visit the famous 13th-century majestic **Scaligeri Castle**. Then, we have **free time** to explore on our own. Suggestions include:

- A boat excursion to view the castles and villas on Lake Garda. Your tour escort can provide you with
- information about the boat fee and boarding times. Stroll through the archeological museum and/or the Roman ruins (1st-century AD) of Grotte di Catullo. Stop in to pray at one or two of the local churches. Wine lovers may want to visit Sirmione's Ca dei Frati
- Vinevard for a tour of the cellar and to learn about their process of vino production. The tour ends with the opportunity for quests to sample and/or buy from the vineyard's selection of fine wines.

This evening, indulge in some local favorites as **dinner is** on our own. Overnight in Sirmione. [B]

Day 6: Friday 9/11, SIRMIONE / INNSBRUCK As we depart Sirmione and proceed north parallel to the eastern shore of Lake Garda, we will notice the Mount Baldo mountain range, steep limestone slopes, and the pastures that meet at the foothills. Olive groves and vineyards are plentiful as well. We **cross the border into Austria**. Innsbruck, Austria, a two-time host of the Winter Olympics and cultural center 800 years in the making, is home to some of the most spectacular architectural treasures tucked deep within the Alps. Upon our arrival, we take a tour of the magical city of Innsbruck. We view the renowned Golden Roof, a three-tier balco-

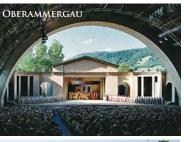
ny constructed of gold that decorates the front of the "Neuhof," which means New Court. The historical landmark was built to honor the union of Emperor Maximilian I and his wife Bianca and served as their luxurious royal seat to observe activities and tournaments in the square below. From there, we enjoy a **guided tour of** the **15th-century Imperial Palace** (**Hofburg**). Then, this evening we sample the **Tyrolean folklore experience**, which includes dinner: traditional dancing, yodeling, and a performance on the alphorn. Overnight in Innsbruck. [B,D]

Day 7-9: Saturday 9/12, Sunday 9/13, Monday 9/14 [INNSBRUCK / OBERAMMERGAU / KONNIGSSEE / **SALZBURG**1

Today and the next two days we will be **traveling** between Innsbruck and Salzburg, stopping in Oberammergau for the Passion Play (half the group will attend Saturday and the other half on Sunday) and also at Konnigsee. In Innsbruck, we spend time on a walking route and tour Ambras Castle. Oberammergau is a beautiful Bavarian village of craftsmen who host the world famous Passion Festival once every decade ever since the original performance in 1634. It is important to note the significance of the play and the reason the village goes to extraordinary measures re-enact Christ's

Passion. After a

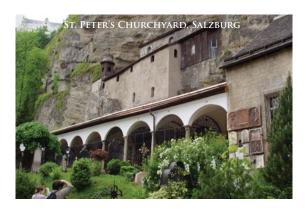






black plague epidemic in the 17th century miraculously ended earlier than expected, the natives yowed to produce the festival with amateur actors from the village. 'Natives of Oberammergau put on an incredible, unforgetta-ble performance in their 5,200-seat Passion Play Theatre.

Könnigssee, located on the southeastern tip of Germa-Konnigssee, located on the southeastern tip of Germany, is a beautiful, clear emerald-green lake that Bavaria boasts is the cleanest in all of Germany. History indicates that glaciers formed the lake during the last ice age. The steep, mountainous alpine backdrop makes this a fjord-like lake that promises impressive photo opportunites to all who behold it. In Salzburg, we take the "City of Music" tour, visit popular sites of Salzburg, and enjoy a Mozart dinner concert. [3B,L,3D]



Day 10: Tuesday 9/15, SALZBURG
This morning we visit St. Peter's Monastery and St. Peter's Churchyard. Then, the remainder of the day is free to explore independently, shop for souvenirs, take your choice of city tours or sit and enjoy the culture of the Austrians. This evening, join new friends or enjoy a private sampling of local cuisine as dinner is on your own. Overnight in Salzburg [R] **<u>own</u>**. Overnight in Salzburg. **[B]** 

Day 11: Wednesday 9/16, SALZBURG / MUNICH
We bid farewell to Salzburg and venture northwest to
Munich, often referred to as the "secret capital" when
Bonn was still Germany's official capital city. We will enjoy a visit at the Gothic Frauenkirche Cathedral (Church
of Our Lady), with its towering twin-onion domed steeple that has served as the symbol of Munich for centuries. From there, we visit Asamkirch (the Church of
St. Johann Nepomuk), one of the most richly decorated
rococo (Bavarian late-Baroque architecture) churches
in the world. The remains of St. Johann Nepomuk are
enshrined in a glass crypt within the church. Next, we
proceed to the Nymphenburg Palace, former summer
residence of the rulers of Bavaria and present residence
and chancery for the head of the house of Wittelsbach
(currently the Duke of Bavaria). Later this afternoon, we
proceed to our hotel to check in for a farewell dinner
and overnight. [B,D] and overnight. [B,D]



Day 12: Thursday, September 17, 2020, MUNICH / USA

Today, we begin our journey back to the United States. We arrive home with unforgettable memories of the grandeur of God's breathtaking landscape and the beautiful example of love shown for God by the people of the village of Oberammergau. [B]

## To Register:

Complete the Registration Form and mail your deposit to Pentecost Tours



Or, call (800) 713-9800 or (812) 933-0730 to pay your deposit over the phone with a credit card.

## For a brochure, please contact:

**Mark Totaro** 717-657-4804 mtotaro@cchbg.org

To register by phone, contact: Pentecost Tours, Inc. (800) 713-9800

Notes: **1** Passports can take 3 months or more to process (from application to delivery). 2 Ave. temps 50-72°F

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(Copy or Clip This Form)	
REGISTRATION FORM	
Send to: Pentecost Tours, Inc. PO Box 280 Batesville, IN 47006-02	280
Enclosed is my/our \$deposit of person. Please reserve seat(s).	\$600 per
Full Name	Gender: _□M □ F
Date of Birth:	U.S. Citizen: - ☐Y ☐ N
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☐ Single room only ☐ I will need a roommate ☐ My roommate will be	
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